

Quinze & milan

CARE & CLEANING

Keep your furniture in good shape.

Care instructions for Quinze & Milan coated furniture.

www.quinzeandmilan.tv
info@quinzeandmilan.tv

Version 2026 — for the latest version, visit www.quinzeandmilan.tv/care

DAILY MAINTENANCE to prevent early wear

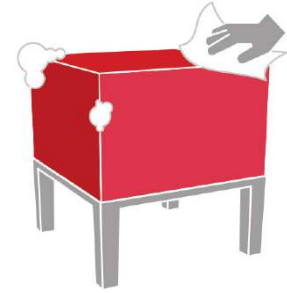
For light daily soiling, lukewarm water with a drop of mild detergent is enough. In public spaces, use QM Cleaning Spray rather than water: it cleans and degreases in one pass.



1 Wetting the surface



2 Letting it work



3 Wiping dry

STEP 1 Wipe the surface with lukewarm water, or spray QM Cleaning Spray onto the furniture.

STEP 2 Leave it to work for 1 to 2 minutes.

STEP 3 Wipe the surface dry with a soft, lint-free cloth.

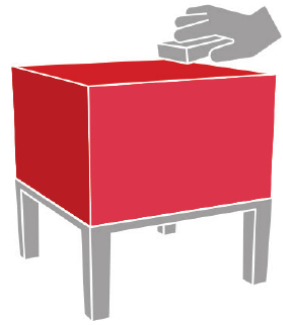
Always wipe dry — water left standing will leave marks.

INTENSIVE CLEANING for stubborn dirt and grease

For soiling that daily maintenance does not remove. The melamine sponge may be used on a single spot as well as over a whole surface.



1 Spraying the soiled area



2 Rubbing with the sponge



3 Cleaning the whole surface

STEP 1 Spray QM Intensive Spray onto the soiled area. For lighter dirt, QM Cleaning Spray is enough.

STEP 2 Dampen the melamine sponge and rub the area.

STEP 3 Always finish with the daily maintenance steps, using QM Cleaning Spray.

QM Intensive Spray leaves a slightly greasy film, so the whole surface is cleaned once more afterwards.

STAINS the sooner, the better

Most stains come off easily within the first hours and become harder once they have dried in. Work from the outside of the stain inwards, and finish with the daily maintenance steps so the cleaned area blends in.

STAIN	WHAT TO DO
Coffee, tea, iced tea, soft drinks, juice, water	No special treatment needed — clean as you would for daily maintenance, with lukewarm water or QM Cleaning Spray.
Grease, food, fingerprints	QM Cleaning Spray, leave 1–2 minutes, wipe dry.
Ballpoint, felt-tip marker	Clean quickly — these come off easily while fresh. QM Intensive Spray on the mark, then the melamine sponge.
Permanent marker, graffiti	Melamine sponge with QM Intensive Spray. If the mark remains, contact us — repair or recoating may be possible.
Chewing gum, wax	Gum usually lifts off easily. Remove it without sharp or metal tools, then clean the area as usual.
Shoe and heel marks	Melamine sponge. Recurring marks along the base of a piece are best solved with a plinth — ask us.
Body fluids (care and healthcare settings)	Clean with water and a mild detergent. For disinfection, contact Quinze & Milan.

DO NOT USE these damage the coating

The products and methods below may damage the coating and should not be used.

- Solvents, thinners, acetone, nail polish remover or bleach
- Abrasive cleaners, scouring powder, scouring pads or steel wool
- Steam cleaners, high-pressure cleaners or hot water above 40 °C
- Waxes, polishes, oils or silicone-based products

OUTDOOR USE

QM Plus is water- and weather-resistant down to −10 °C. For permanent outdoor use we advise protective covers when the furniture is not in use. Prolonged exposure to direct sunlight may affect colour over time — contact us to assess recoating options.

QM TEX care and cleaning

QM Tex is fully upholstered and then coated, which gives a closed surface that stands up to intensive use.

ROUTINE CLEANING

Wipe down with water and a mild detergent as often as the setting requires. A damp or wet cloth is not a problem — wipe off standing water afterwards.

DISINFECTION

Alcohol- and chlorine-based surface disinfectants can be used. Follow the dilution stated by the manufacturer, wipe off residue with clean water, and test on a hidden area first.

REPAIR

Damaged or heavily worn pieces can be assessed for repair or recoating.

REPAIR AND RECOATING

Small cuts, tears and scratches can be repaired where the furniture stands, with our repair and retouch kit — the separate **Repair & Retouch guide** takes you through it step by step. For larger damage, worn areas or a full recoat, send us a few photographs: we will assess what is possible, on site or in our workshop in Belgium. A recoated piece can keep its original colour or be given a new one.

Quinze & milan

CLEANING KITS

QM CLEANING KIT

QM Cleaning Spray

Melamine sponge

For daily maintenance and the occasional mark. Enough for most settings.

QM CLEANING KIT COMPLETE

QM Cleaning Spray

Melamine sponge

QM Intensive Spray

Adds the stronger spray for ink, scuff marks and heavy soiling. For public spaces and intensive use.

Every item is also available separately. If you have the QM Cleaning Kit only, the intensive cleaning steps need QM Intensive Spray — order it on its own.

Order from info@quinzeandmilan.tv with your delivery address, and we will send you a quote including shipping.

SAFETY

Our coating has been tested for the migration of heavy metals. Testing is currently being renewed — ask us for the report that is in force, or see the QM Plus technical specification.

ENVIRONMENT

We build our furniture to be repaired rather than replaced: repair and recoating extend the useful life of a piece. For QM Tex we are setting up a closed-loop take-back route with our recycling partner: used pieces are collected, the material streams separated, and the PU processed into raw material for new foam that re-enters our own production. For QM Plus the foam core is ground and reused as raw material for new foam blocks once the coating has been removed, so most of the piece returns into the material chain. Ask us what is possible for your project. Recycled foam is available on request.

ALSO AVAILABLE

- **Repair & Retouch guide** — step-by-step repair with the kit
- **QM Plus technical specification** — material data and test standards

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SDC bv · Vliegveld 13, 8560 Wevelgem, Belgium · T +32 (0)56 240 593
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